Wash and/or sanitize your hands after interacting with a guest.

Ask guest if they require further assistance.

Pause. Allow guest to open their door(s) to maintain social distance.

Make eye contact, wave "hello" and guide guest into the greeting area.

Hand guest ticket or record phone number.

Ask guest to turn vehicle off and hand you a single key or leave it on the dash.

Ask guest if they require further assistance.

Wash and/or sanitize your hands after interacting with a guest.
Safety shields installed at all POS stations

Sanitize your hands before each transaction

Greet guest with eye contact and wave “hello”

Prompt guest to scan ticket

Prompt guest to insert/swipe credit card

Issue exit check

Sanitize your hands to complete transaction

Safety shields installed at all POS stations

Avoid Touching Your Face

No Handshakes

Maintain Social Distance
Sanitize your hands after touching vehicle interior

Place keys in sanitation station after parking

Core Habits for Driving

- Windows down, lights up
- Use mirrors, not back-up camera
- Slow down! Five miles per hour at all times
- Set vehicle up for “safe exit”
- Windows up, secure vehicle
- Never accelerate in/out of a parking spot
1. Wash or sanitize hands to complete transaction
2. Hand keys back to guest
3. Turn vehicle off and take out keys
4. Drive vehicle to drop off zone
5. Open doors (only at request of guest)
6. Match exit check to key tag
7. Hand keys back to guest
8. Wash or sanitize hands to complete transaction